

W 01303A-08-0227
SW 01303A-08-0227



0000092408

ARIZONA CORPORATION COMMIS:

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 74566

Date: 1/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jerome Last: Roeske

Account Name: Jerome Roeske

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Paradise Valley

CBR:

State: AZ Zip: 85253

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 / SW 01303A-08-0227

Paradise Valley Water District

1/10/2009

Jerome Roeske
[REDACTED]
Paradise Valley, AZ 85253
[REDACTED]
[REDACTED]

Arizona Corporation Commission
DOCKETED

JAN 14 2009

DOCKETED BY [Signature]

RECEIVED
2009 JAN 14 P 3:22
AZ CORP COMMISSION
DOCKET CONTROL

Case or Utility Name: AZ American Water
Docket Number: W-0130A-08-0227 et al

Regardless of current economic conditions, it is inconceivable that nay company in the country would need or could expect a 38-42% price increase. I currently pay a monthly up-charge of anywhere from \$45-\$55 for arsenic recovery. While an increase may be needed, I can't imagine you would approve more than 5-6%. During my 50 years in business, I can't recall an increase larger than that with the exception of the 1970's inflationary adjustments which resulted in a price increase of 14-16%.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Called customer and confirmed receipt of opinion
End of Comments

Date Completed: 1/14/2009

Opinion No. 2009 - 74566

W 01303A-08-0227

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 - 74565

Date: 1/14/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **John J,** **Budzinski**

Account Name: John J Budzinski/ Carol J. Conway

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company. **Arizona - American Water Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 / SW 01303A-08-0227

MOHAVE WATER AND WASTEWATER DISTRICT

ARIZONA CORPORATION COMMISSION
PUBLIC COMMENT FORM

As customers of Arizona American Water, in the Desert Lakes Community of Fort Mohave, my wife and I strongly oppose their proposed sewer rate increase. The present sewer rates are already higher than in any other place we have ever lived.

The waste water system was put in by the original developer of the Desert Lakes Golf Community in the 1980s to service the needs of the residential area that surrounded the golf course and to provide treated water to irrigate the golf course. It was adequately sized by the original developer to service the needs of this area. The size of the original area has not changed but what has changed is the number of lots that have come on stream "outside" of the original catchment, or Desert Lakes Golf Community, that have evidently been allowed to connect to our system. This, coupled with the fact that American Arizona Water is now faced with infrastructure requirements to serve the need of the expanded catchment area, seems to have fueled the request for a substantial rate increase. These costs should not be borne by the original Desert Lakes Community whose system is now compromised.

The proposed sewer rate increase is excessive. . . and would create a hardship for the many of us who live here on fixed incomes.

We urge the Commission to deny the proposed sewer rate increase by Arizona American Water.

John J Budzinski/Carol J Conway 01/12/2009

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Arizona American Water rate increase ISW-01303A-08-0227

Arizona American Water I PRO 0 CON @ OTHER 0

End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Called customer and confirmed receipt of opinion

End of Comments

Date Completed: 1/14/2009

Opinion No. 2009 - 74565

W01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No. 2009 - 74564**

Date: 1/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Richard Ringdahl

Account Name: Richard Ringdahl

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 / SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

Richard Ringdahl
[REDACTED]
Sun City West AZ 85375

AZ Corporation Commission
1200 W Washington St.
Phoenix AZ 85007

Dear Commissioners,

I'm writing this letter to protest the proposed Arizona American Water rate increase for residents of Sun City West. The requested 79.8% increase is unwarranted and should not be approved.

Arizona American Water is a for-profit business and my understanding is that they are the largest investor owned Water Company in America. Therefore they are a business just like any other and they should operate using typical business practices. This includes setting aside funds (from profits) for expected plant replacement. They say in their 11 November 2008 letter to residents that the rate increase is necessary to pay the "significant capital improvements made to the water system over the past six years". I believe the majority of the capital improvement cost was for the federally mandated arsenic removal facilities and they are already receiving reimbursement for this by the rate surcharge we residents are paying each month for this cost. The remainder of a well replacement with security, electrical and pumping equipment replacements etc. are costs that they should have been anticipating and should have the costs paid out of their profits instead of providing these funds to shareholders.

Many Sun City West residents are on fixed incomes. A requested rate increase of 79.8% approaches a doubling

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

of water bill cost to residents and should not be approved.
Highly recommend you disapprove this rate increase!

Sincerely,
Richard Ringdahl

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called customer and confirmed receipt of opinion
End of Comments

Date Completed: 1/14/2009

Opinion No. 2009 - 74564
